

<b>Job Title:</b>	Technical/Solutions Architect - Remote
<b>Reporting to:</b>	Head Of Technical
<b>Date:</b>	27 <sup>th</sup> April 2021

<b>Brief overview of the role:</b>	<p>Solutions Architect/Team Leader needed to join a Leading Secure IT Managed Service Organisation based in Shrivenham, Oxford.</p> <p>This is a very exciting and rewarding opportunity to design technical solutions to support one of our key strategic educational and research partners based in the Midlands and to understand their unique challenges and design complex and secure solutions to meet their digital strategy.</p> <p>The role will be split between home, client sites and occasional office visits for meetings / catch ups.</p> <p>The successful candidate will establish policy and strategy for the selection of systems architecture components, and lead a team of talented engineers through the design, build, test and release activities.</p> <p>As part of their role the Architect will lead and/or attend a number of technology workgroups with engineering teams from across the University to discuss new ideas, standards and technologies and identify innovation and improvement projects to take forwards.</p> <p>The position requires a highly technical individual within a number of technologies surrounding:</p> <ul style="list-style-type: none"> <li>• Campus Networking wired and wireless</li> <li>• Storage &amp; Compute / HCI</li> <li>• Virtualisation (VMware)</li> <li>• IT Security</li> </ul> <p>You must have a deep level of knowledge around a number of different areas in order to ensure that the customer is getting the most out their current solution, and you are able to suggest improvements to maximise ROI.</p>
<b>Duties:</b>	<p>Routine duties include but are not limited to;</p> <ul style="list-style-type: none"> <li>• Pre-Sales requirements gathering, with customer engagement and realisation planning for the digital development, innovation, and commercialisation of their business requirements.</li> <li>• Working with vendors to create solution blueprints and high-level technical designs which cover business requirements, security, performance, scalability and flexibility.</li> </ul>

	<ul style="list-style-type: none"> <li>• Create reference architectures and technology standards.</li> <li>• Support in the coaching and development of other on-site Prolinx Technical staff.</li> <li>• Technical design and scoping of projects. Examples include network changes necessary to existing technology architecture and the introduction of services to include HCI solutions, networking, new wireless services, IoT deployment.</li> <li>• Performing required research and investigation to identify and create accurate service lead proposals based on client requirements.</li> <li>• Support the delivery of service design and technical architecting activities, leading customer engagement, solution development, and realisation activities.</li> <li>• Participation and presentation at Technology Innovation &amp; R&amp;D sessions.</li> <li>• Representing Prolinx at technical meetings with customers and technology partners as required.</li> <li>• Liaising with technical leads in Prolinx to cross-fertilise ideas and experience in support of innovation, new product development.</li> <li>• Embedding a best practice, high quality, right first time ethic across the Technical teams and services.</li> </ul>
<p><b>Essential Skills and Experience:</b></p>	<ul style="list-style-type: none"> <li>• Experienced in Technical Services Delivery, Consultancy, requirements gathering and operating as the Technical Lead on Projects</li> <li>• Team leading, building and motivation skills.</li> <li>• Experience of creating blueprint architectures, working with Clients to develop solutions that integrate into their enterprise</li> <li>• Demonstrated ability to present technical concepts in a clear manner to customers at a Senior level</li> <li>• Strong technical appreciation, and ability to convert technical requirements into deliverable solutions</li> <li>• Fully conversant with and competent user of Microsoft Office applications</li> <li>• Good influencing, negotiating &amp; communication skills</li> <li>• TOGAF and / or BCS certification, vendor accreditations in networking, compute, storage, virtualisation</li> </ul>
<p><b>Desirable Experience:</b></p>	<ul style="list-style-type: none"> <li>• Experience and Certification in the main vendor technologies used within the Prolinx partner Solutions. (Aruba, VMware, Microsoft, DELL)</li> <li>• Experience deploying production services to AWS and/or Azure</li> <li>• Strong understanding and experience of modern cloud platforms, automation technologies (Ansible, Puppet, Terraform) and devops approaches</li> <li>• Ability to obtain Security Clearance to at least SC level.</li> </ul>

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**Compliance with Company Policies, Procedures and Rules**

A condition of Employment as an Employee shall be, at all times, to comply with all Policies, Procedures and Rules of the Company, which include, but are not limited to: the Prolinx Integrated Management System (IMS) Manual, Prolinx Information Security Management System (ISMS) Manual and includes all Policies, Procedures and Rules specified in the Company's Employee Handbook.

**Equal Opportunities**

Prolinx does not discriminate on the basis of race, religion, colour, sex, age, disability or sexual orientation. All recruitment decisions are based solely on qualifications, skills, knowledge and experience and relevant business requirements.

The Job Holder will understand the regulatory, fair trading and competition rules relating to their work sufficiently to be able to comply with them, relying on their knowledge or on their ability to recognise that they will need specialist support.

The Job Holder will actively support at all times company policy and best practice in the area of security, with particular emphasis on the protection of sensitive customer information. This includes the Security requirements of our customers.